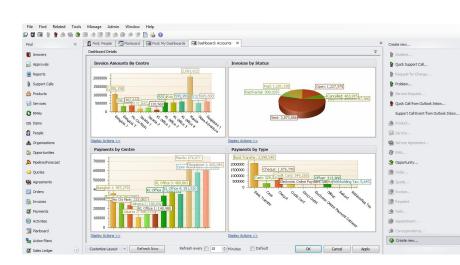


Are you looking for a fast, easy to use, Centre Managment software, available as SaaS, On-Premises or metered?

AllITSM Centre Management Software - for business centres, mall management, serviced offices, apartment blocks and meeting room venues.



With ALLITSM Centre Management, you can find data *fast.*

For example, find all invoices for a centre: paid and not paid - *quick and easy*.

ALLITSM understands everything that is needed to manage a serviced office, mall, office building, apartment block, or a meeting room venue.

This is the reason that ALLITSM Centre Management software was created - to assist you with *all* of your administration requirements of managing and running any centre.

Powered by Clientele ITSM®

- Manage clients, tenants, landlords, suppliers and employees
- Track opportunities and activities for meetings and tours
- Manage sales enquires
- Manage quotations
- Manage licenses, rental agreements
- Manage employee operations and shift working
- Facilities Management
- Inventory Management
- Instant invoicing
- Auto billing, including auto email invoice as PDF
- Ad Hoc charges
- Manage payments
- Sales ledger
- Accounting integration
- Manage meeting rooms ONLINE
- Purchasing
- Supplier Service Agreements
- Complaint/Incident Management
- Customer Portal
- Mobile Access
- Flexible reporting
- LIVE Dashboards and active graphs

All ITSM SDN. BHD 1057167-W

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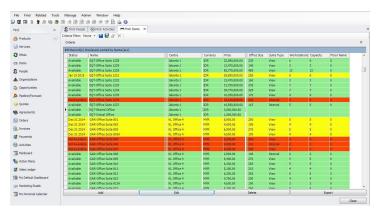
AllITSM Centre Management benefits

- Everything you need to manage your centres.
- Reduce your costs by 50%.
- Scalable it can be aligned so you can grow with the needs and maturity level of the organization.
- Available as SaaS, Subscription, On Premise and Metering, depending on your needs.
- Ability to run over the internet.
- Multilingual, muticurrency capability and time zone aware perfect for global businesses.
- One integrated system for both ITSM and CRM to centralize all of your customer related activities.
- Releases the burden of operational planning and priortization.



The ALLITSM Portal provides a customer facing view of the Service Catalog, Agreements, Invoices and Self-Help

- The Service Catalog lists all services available for the user.
- Via a view presented in a "Metro Style", the user can navigate through all relevant information. When the user is consuming certain services, he can search for related knowledge base articles, raise an incident or request an additional service.
- When a new request requires approval from the business before being sent to process, the approver can also use the portal to review and judge the request.



Optimize Centres via dashboards, templates and notifications

- ALLITSM Centre Management can monitor all agreements, office occupancy, agreement renewals with a variety of dashboards to view the actual status and verify if the team is performing within the threshold of the defined KPI's.
- Where possible, templates are used to streamline handling of alerts and keep track of the progress, notifications and escalation triggers.

New Services	Jasmin - Administration Here to help!!!		
Name	Description	Price	
Increase Parking lots from1 to 2		0,00	Request this service
Internet access problem	Internet access problem	0,00	Request this service
Light problem in office		0,00	Request this service
		0,00	Request this service
Phone problem			
Phone problem Phone/fax/photocopy billing problem		0,00	Request this service
Phone/fax/photocopy	Employee lost password and requests a new one	0,00	Request this service Request this service

Our customers....



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